

Dear IT Practitioner,

The IT Service Management Forum (itSMF) Great Lakes Local Interest Group (GLLIG) cordially invites you to

Strategic Alignment of IT with Business / Service Strategies and IT Agility

Monday, December 4, 2006

4:45 pm (EST) Networking

5:00 pm Welcome Address

6:15 pm Dinner

8:30 pm Program Concludes

[James B. Henry Center for Executive Development](#)
in East Lansing, Michigan

Hosted by [Academic Computing and Network Services,](#)
Michigan State University

Featured Events

- Guest speakers
 - Co-author of *ITIL V.3 - Service Strategies*, Majid Iqbal from [The IT Services Qualification Center, Carnegie Mellon University](#)
 - Eli Broad Professor of Information Technology, Vallabh Sambamurthy from, [The Eli Broad College of Business, Michigan State University](#)
- Panelist Discussion
- Networking sessions with industry leaders

Fee

No Charge itSMF members

\$10.00 non-members/students

Seating is limited to 120 people

To reserve your seat: REGISTRATION is AVAILABLE VIA

<https://web.memberclicks.com/mc/quickForm/viewForm.do?orgId=itsmf&formId=21770>

Thank you for your interest in the itSMF-GLLIG (www.gllig.org).

For more information contact:

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For general event and GLLIG information, contact info@gllig.org .

The itSMF (IT Service Management Forum, <http://www.itsmfusa.org>) is a not-for-profit organization comprised of IT practitioners and vendors committed to the advancement of ITIL best practice framework for IT Service Management.